Annual Impact Report









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OUR MISSION is to provide all victims of child abuse in New Hampshire a neutral environment where justice, healing, equity and prevention are fostered through the consistent, high quality and sustaining collaboration of community partners.



a message from our director

The Child Advocacy Center (CAC) approach to helping child victims of abuse and their families is built on collaboration. At the heart of the Granite State Children's Alliance (GSCA), the chapter organization in New Hampshire, is a network of eleven Child Advocacy Centers with a common mission to provide all victims of child abuse with a neutral environment where **justice, equity, healing, and prevention** are fostered through consistent, high quality and sustaining collaboration of community partners. **We know it takes all of us working together to help children heal, survive, and thrive.**

Never has the need for collaboration been more necessary than when the COVID-19 global pandemic hit in early 2020. Here in NH and around the nation CACs rallied together with their multidisciplinary teams to ensure essential services would stay the course to support child victims and their caregivers.

It is an unfortunate reality that instances of child abuse increase during times of extreme stress, therefore, during the pandemic, NH CAC doors remained open as essential services. As our communities opened back up and some restrictions were lifted, CACs experienced a 66% increase in referrals for forensic interviews from April through June 2020. There was also a 28% increase in interviews for June 2020 as compared to June 2019. With so many schools moving to online instruction or managing a hybrid model, teachers and other child facing professionals just didn't have the same vantage point to evaluate their students' well-being. This prompted GSCA to prioritize resources and elevate awareness of this concern. We utilized our education and outreach program, KNOW & TELL™, to inform NH adults of their moral responsibility and mandated duty to report suspicions of abuse and neglect to DCYF or local law enforcement.

On the following pages you will see us as we were in 2020, unprecedented times for all of us. On every page you will see that we persevere because our work makes a difference. We work together because that is what children and caregivers need from us. Thanks to your generosity and compassion we stay committed to making New Hampshire a better and safer place for kids.

Turn the page to see the impact the NH CACs have, as a collective, in helping children and their caregivers heal in a comprehensive, seamless way so no future is out of reach.

With gratitude,

what We do and Why

why: our motivation

Child Advocacy Center team members remain dedicated to the tireless fight to ensure that children and their caregivers have a victim-centered experience in a safe and responsive place to move beyond their trauma to Heal, Survive and Thrive.

how: what we do

Child Advocacy Centers partner with multiple public, private, state, county and local organizations to provide a collaborative, coordinated systematic response to child abuse investigations and subsequent supports for child victims and their caregivers. Our CACs are intentionally designed to be child/family friendly, trauma informed, victim centered, neutral settings for joint investigations and forensic interviews of child victims of crime involving sexual abuse, felony level physical abuse, and child witnesses to violence such as a homicide or a serious domestic assault.

impact: positive outcomes for kids

We seek justice for child victims while supporting children and their caregivers on a sustainable path to healing.

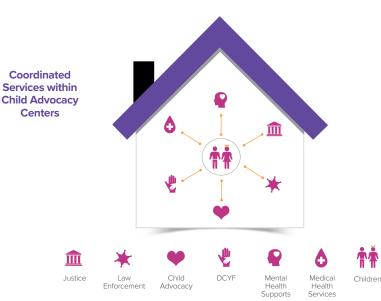
improving outcomes for children

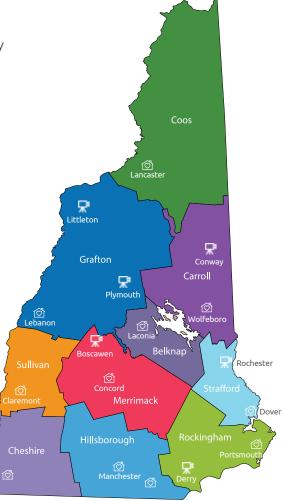
In 2020, in the midst of a global pandemic, all 11 of New Hampshire's Child Advocacy Centers remained open to serve the needs of child victims of abuse and their caregivers. During this year CACs in New Hampshire provided forensic interview services to 1,640 children.

1,640 child victims provided a forensic interview

1,071 (65%) children referred to trauma informed mental health services

CAC staff and partners had 2,830 follow up contacts with caregivers to ensure they were accessing the services they needed for their children and themselves. 554 (33%) children referred to specialized medical providers trained to assess and treat children who are victims of physical and sexual abuse.





our network of CACs

Accredited/Affiliate Member of the National Children's Alliance



- 4 -

cac network directors and staff

CAC of Carroll County

Wolfeboro Center: 56 Union Street, Wolfeboro NH 03894 Satellite Center: 85 Main Street, Conway NH

Elizabeth (Liz) Kelley-Scott | Executive Director Meghan Berry | Family Support Specialist Beth D'Angelo | Program Coordinator

Cheshire County — Monadnock Region CAC

640 Marlboro Street (Route 101), Keene NH 03431

Carlos Agudelo | Program Coordinator/Forensic Interviewer Bob Collinsworth | Family Support Specialist/Forensic Interviewer

CAC of Coos County

278 Main Street, Lancaster, NH 03584

Kimberly Preston | Executive Director Jessica Robinson | Forensic Interviewer/MDT Coordinator

CAC of Grafton & Sullivan Counties

at Dartmouth Hitchcock Medical Center 1 Medical Center Drive, Lebanon NH 03756 Cathy Brittis | CAC Program Manager Samantha Townsend | Intake Coordinator Andrea Kegelman | Coordinator/Forensic Interviewer Jody Thompson | Coordinator/Forensic Interviewer

Hillsborough County CAC South

2 Wellman Avenue, Suite 140, Nashua NH 03064

Jennifer Jones | Program Coordinator/Forensic Interviewer Gretchen Ricks | Family Support Specialist Lori Grant | Forensic Interviewer-Floater for HC North and South

Hillsborough County CAC North

960 Auburn Street, Manchester NH 03103

Amy-Lynn Sullivan | Program Coordinator/Forensic Interviewer Melissa Oriani | Family Support Specialist

Greater Lakes CAC — Belknap County

95 Water Street, Laconia NH 03246

Meghan Noyes | Director of Program Services Kaitlin Martineau | Program Coordinator/Forensic Interviewer Sara Potito | Family Support Specialist Andrew Wolff | Licensed Mental Health Clinician

Merrimack County Advocacy Center

163 North Main Street, Suite 101, Concord NH 03301

Bethany Cottrell | Human Services Director for Merrimack County Jillian Burns | Program Manager Brianna Fowler | Family Support Assistant Kelsey Heinemann | Family Support Assistant Maria Richards | Intake Coordinator

CAC of Rockingham County 100 Campus Drive, Suite 11, Portsmouth NH 03801

Maureen Sullivan | Executive Director Brooke Murphy | Program Coordinator Loree Mahoney Sullivan | Family Support Specialist Emily Thomas | Intake Coordinator/Forensic Interviewer

Strafford County CAC 259 County Farm Road, Suite 201, Dover NH 03821

Cait Massey | Director Kira Hietala | Forensic Interviewer Becca Rotman | Family Support Specialist

initiatives / campaigns for change

Youth with Problematic Sexualized Behavior (YPSB)

The Office of Juvenile Justice and Delinquency Prevention (OJJDP) reports Youth with Problematic Sexualized Behavior (YPSB) commit more than one-third (35.6%) of sexual offenses committed against minors. Reports from a NH assessment of the most significant areas of concern for Child Advocacy Centers statewide confirm an inconsistent response to YPSB. These cases are an area of great concern statewide for many key stakeholders.

In 2020, the NH Attorney General's Office – Children's Justice Act (CJA) provided grant funding for Dr. Wendy Walsh from UNH Crimes Against Children Research Center to collaborate with the Granite State Children's Alliance to explore YPSB cases in NH. This project aims to guide all multidisciplinary team members and the NH Attorney General's Task Force in developing best practice policies and procedures for the assessment, investigation, prosecution, and treatment for children involved in YPSB cases. This project is underway; all research will be completed by June 2021 and published near the end of year.

Statewide data collected in 2019 indicates that **between 25-30%**

of cases at New Hampshire CACs involved child victims of sexual offenses committed by youth with problematic sexualized behavior (YPSB).

Helping Ensure Appropriate Response to Trauma Program (HEART)

Child Advocacy Centers (CACs) in NH served over 1,600 children for interviews related to physical abuse, sexual abuse, neglect, as a witness to a violent crime, or some other Adverse Childhood Experiences (ACEs) in 2020.

The majority of children seen at NH CACs are of school age. Often educational staff, teachers, guidance, or school administrators are not aware that a student has experienced some trauma or adverse experience. Research indicates that an appropriate response and early intervention can help to mitigate the long-term effects of childhood trauma.

The HEART program, developed by GSCA in September of 2019, forms collaboration between school districts and their local CAC. The HEART program provides education to school wellness staff on the multidisciplinary approach at CACs, Adverse Childhood Experiences (ACEs), and the potential negative effects childhood trauma can have on a child's ability to learn. The program allows CACs (with parental permission) to inform appropriate school personnel when a child has been seen at a CAC. This communication allows school personnel to respond to any potential negative trauma responses that create behavioral or educational challenges in an appropriate, trauma-informed way.

The HEART program was a feature topic for the Northeast Regional CAC podcast and was chosen as a presentation topic for the National Children's Alliance annual symposium. HEART is currently in five school districts and expansion of the HEART program continues in New Hampshire.

Beards for Bucks - Razorless for a Reason Fundraising Campaign for Child Advocacy Centers in New Hampshire

Five years ago, a Detective with the Manchester PD felt uneasy about the lack of security for the CAC staff members at the Hillsborough North CAC and decided to find a way to help raise funds for a new security



system. Beards for Bucks — Razorless for a Reason was born!

Beards for Bucks is a statewide fundraising effort where local police officers grow beards to raise awareness of the work done at CACs and encourage giving. This initiative helps raise funds to support the services and programs offered by community Child Advocacy Center in NH! Child Advocacy Centers do not charge for the essential service provided to law enforcement and other community stakeholders. In the five years since the first Beards for Bucks fundraiser, the campaign has grown across the state in more ways than one. 2020 presented a unique challenge for Beards for Bucks. As we organized and prepared during the COVID-19 pandemic, we had hopeful but limited expectations that we would reach our \$200,000 statewide goal for Child Advocacy Centers across New Hampshire. We are still pinching ourselves from the success of this year. We have to thank each and every



police department who participated, those who donated to their efforts and the communities that support our work with child victims of crime.

Beards for Bucks Growth	# of Police Departments & Law Enforcement	# of Officers Participating	Child Advocacy Center	Amount Raised
2015	1	113	1	\$24,000
2016	42	245	7	\$68,000
2017	53	566	11	\$72,000
2018	63	540	11	\$73,000
2019	66	503	11	^{\$} 163,000
2020	72	600	11	\$258,000

KNOW & TELL[™] for Healthcare Providers

KNOW & TELL[™] is an educational program developed by the GSCA and many statewide stakeholders to educate all adults to KNOW the signs of child abuse and neglect and how to TELL responsible authorities when child maltreatment is suspected. Over the last 3 years, GSCA has educated over 8,000 adults in schools and youth serving organizations. Through this work with Dr. Wendy Gladstone (retired child abuse pediatrician) and Dr. Resmiye Oral (Child Advocacy and Protection Program (CAPP) Director at Dartmouth-Hitchcock) and our KNOW & TELL[™] Advisory Board it became clear that there was a need to expand KNOW & TELL[™]'s reach to those working in healthcare fields. Recognition and response to child maltreatment in the healthcare setting can be especially challenging and often times there is a lack of education and proper training for providers. With Dr. Gladstone and Dr. Oral's guidance, development on the KNOW & TELL[™] for Healthcare Providers program began in October 2019 and continues through the pilot phase through June 2021.



Expanded Service Model CAC in NH

On-Site Specialized Medical Services

A 2015 study regarding access to specialized medical services for child victims of abuse showed a significant lack of local access to this service. The lack of accessibility created a significant barrier for child abuse victims to

receive the specialized medical evaluations they needed to begin the healing process. Increasing access to this much needed service became a priority. To address this problem, the Greater Lakes CAC opened a Trauma Informed Health Services Suite in November of 2019. offering specialized medical evaluations on-site

The on-site clinical program is a collaboration between the Granite State Children's Alliance and the New Hampshire



Seamus, Our Comfort Friend at the Monadnock Region CAC

Drawing by Sophie Arroyo

Coalition Against Domestic and Sexual Violence. This partnership provides funding and medical practitioners through the Sexual Assault Nurse Examiner (S.A.N.E.) program. Under the supervision of certified child abuse pediatric specialist Dr. Karyn Patno, Janet Carroll, RN and Jennifer Pierce-Weeks RN spearheaded the development of the clinical program. Together with Michelle McMurray, ARNP they provide nonacute specialized medical examinations. Since opening, 40 children have been referred for specialized medical services and 20 children have received examinations on-site. Not only are children receiving this essential service locally, medical providers at the CAC are able to have ongoing communication with the multidisciplinary team thereby creating better outcomes for child victims served at the CAC.

On-Site Behavioral Health Services

A 2019 Study of Behavioral Health for Childhood Trauma Recovery in NH showed significant gaps in services available for children who were victims of child abuse and neglect. Barriers included; distance, long wait lists, and a lack of providers. This prevented children from accessing essential behavioral health services needed to assess and treat the negative effects of childhood trauma.

In 2020 to increase access to this essential service, GSCA hired Andrew Wolff, LMFT to provide Behavioral Health Services. The expanded clinical service began in April of 2020. To date 33 children have received assessment and/or treatment by Andrew at the GLCAC. **The program has an 83% appointment attendance rate.** Andrew has also provided 164 treatment sessions with children at the GLCAC or through tele-mental health due to Covid-19.

The Behavioral Health Service program has an

83%

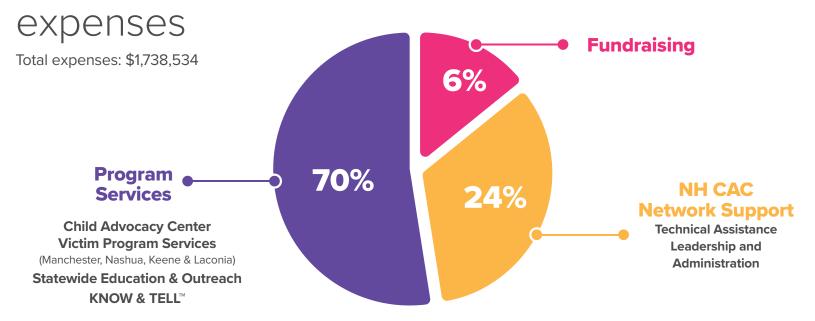
appointment attendance rate

financials

July 1, 2019 – June 30, 2020

REVENUE	
Federal (VOCA/NCA/NRCAC)	58%
Foundation Grants	12 %
Fundraising/Contributions	4%
State/Municipal	7%
Other	19 %
TOTAL	^{\$} 1,690,573

VOCA Fund – Victim of Crime Act Fund • NCA – National Children's Alliance • NRCAC – Northeast Regional Children's Advocacy Center Other includes: (in-kind support, training revenue, PPP Ioan)



the new hampshire network for child advocacy center goals for 2021

- Becoming a recognized statewide leader empowering local communities to identify, respond and serve child victims of abuse and their caregivers
- Ensuring child victims and their caregivers receive a high quality, consistent, and seamless response which is easily accessible, welcoming and supportive of their needs
- Advancing pathways to specialized medical and mental/behavior health services for child victims of abuse and their caregivers
- Strengthening a system of organizational excellence to support the continued growth of the Network of Child Advocacy Centers in NH

Everyone was kind, friendly and put us at ease. We were given many opportunities to ask questions and were treated with great respect.

- a caregiver's testimony

response er-bivoo



accompany the 1-hour KNOW & TELL[™] AWARE: Staters needed to know, GSCA developed several resources to and virtual learning. To break down the key take-aways Granite has looked very different during this time of social distancing Communicating with students, their families, and caregivers

5 Actions to Protect a Child Webinar:

- 5 Actions to Protect a Child
- 5 Warning Signs that a Child Needs Help
- Family Device and Media Agreement
- Educators) Tips for Communicating During Remote Learning (For
- Distancing (General Public) Tips for Communicating with Children During Social

COMMUNICATING WITH CHILDREN DURING SOCIAL DISTANCING 11318 104 Sd11

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To report suspicions of abuse

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Visit KNOWandTELL.org

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Visit KNOWandTELL.org

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different during the time of social distancing. We know not all children are

COMMUNICATING DURING REMOTE LEARNING

TIPS FOR

to their voice.

KNOW children depend on you

5. BE THE DIFFERENCE

Dial 911 for immediate safety concerns.

Call 800-894-5533 or

4. DCYF Intake is OPEN 24/7

Confidentially, or Anonymously.

KNOW you can report by Full Disclosure.

3. Three Ways to Report

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2. The Signs

abuse or neglect. stadsns of every tino unit works

1. You Are A Mandated Reporter

Communicating with strudents, their families, and caregivers locks very

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Since 2020 and COVID turned the world a little upside down, we felt it appropriate to display our COVID report in the same manner!

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how GSCA and nh's network of CACs responded

- Educators are the number one reporters of child abuse and neglect in NH. GSCA and NH CACs needed to be innovative and resourceful in responding to children during social isolation and lack of in-person interactions. The Network of CACs worked together with law enforcement in the event local school administrators needed to conduct well-being checks on children deemed truant. There were so many challenges on children and caregivers during this time. Not engaging in their learning requirements was a red flag a child may need help.
- GSCA worked alongside leadership from DCYF, CASA, DHHS, The Office of Child Advocate and other child facing partners each week to compare data and discuss how the child protection system in NH can reach children in need during this time.

During the first week of the COVID-19 shut down, NH DHHS
 Conted that the Department of Children, Youth and Families
 (DCYF) Central Intake office experienced a 50% drop in reports of suspicions of child abuse and neglect. During this same time
 GSCA saw a significant drop in CAC referrals from law enforcement and DCYF. This was not due to a decline in child abuse.

It was the result of a decline of personal interaction between children and those adults most likely to report concerns (teachers, medical/mental health providers and other child facing professionals) to responsible authorities.

 In order to meet the needs of child victims and our multidisciplinary partners, while maintaining the health and safety of staff, children and caregivers, ALL 11 Child Advocacy Centers remained open, delivering in-person forensic interviews and family support services.

An innovative response to an unprecedented event

focused mental health assessments and treatment virtually during the shut down and continues to be used for children in quarantine or those who live a great distance from GLCAC. In response to the COVID 19 shut down, the Greater Lakes Child Advocacy Center Mental Health Clinician, Andrew Wolff, developed a tele-mental health program which allowed children to receive trauma

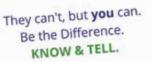
8,272 educators and child facing professionals are KNOW & TELL[™] educated!



KNOW & TELL[™] is a public responsibility program, to educate ALL ADULTS to KNOW the signs of abuse and TELL responsible authorities when they recognize a child needs help. Expert trainers provide interactive and dynamic workshops across NH on how to create a safe community where all adults understand their role as a mandated reporter of child abuse.

- 92% believe the training increased their knowledge of child abuse and neglect
- 96% believe instructors demonstrated expert knowledge
- 92% would recommend this training to others







To report suspicions of abuse or neglect, call DCYF at (800)-894-5533 For immediate safety concerns, Dial 911

- "I loved the instructors' personalities and their anecdotes! Their personal connections made it drastically more impactful. I will be able to apply the skills of how to talk to children when they're disclosing to me. I will never hesitate to report." – Southern NH University student
 - "This training gave me increased awareness and knowledge. KNOW & TELL[™] gives me the confidence to report even if I don't have proof or a lot of specific details. I will report, if necessary, without fear of second guessing my decision to do so."
 - Monadnock Regional School District
 - "A lot of useful content that was well delivered! Presenters were knowledgeable and passionate about their work."
 - Portsmouth Little League







our mission: to **EDUCATE** peers, **INFORM** communities, and **PROTECT** youth by redefining the culture and stigma of child abuse and neglect.



KNOW & TELL[™] Peer-to-Peer Ambassadorship:

The KNOW & TELL[™] Peer-to-Peer Ambassadorship Program was developed in May 2020 in response to many New Hampshire high schools reaching out to GSCA about KNOW & TELL[™] education for students. There was an interest in providing high school students with child abuse intervention education; especially for those students looking into child facing professions such as education, healthcare, social work and law enforcement. In 2020 a small group of students were identified to begin this work by developing the group's mission – "to EDUCATE peers, to INFORM communities, and PROTECT youth by redefining the culture and stigma of child abuse and neglect. These New Hampshire high school students are empowering their peers to BE THE DIFFERENCE for children experiencing abuse and/or neglect through teen lead development of educational materials and media.

The KNOW & TELL[™] Peer-to-Peer Ambassadors have dedicated countless hours developing new resources and educational tools for their peers including:

- Public Service Announcements
- KNOW & TELL[™] Aware Education Presentations
- Social media content
- Teen Body Safety Brochure

The year 2020 presented many challenges for all and for law enforcement as a whole. Our Child Advocacy Center worked to adapt and overcome these challenges in order to remain open and available to the children within our jurisdiction. For that, I would just like to say thank you very much for your continued dedication and for all of the help you provide us with these difficult investigations. - MDT member testimony

thank you to our donors

\$20,000+

Bean Foundation Elliot Health System Greater Lakes Region Charitable Fund for Children Lois G. Roy Dickerman Foundation New Hampshire Charitable Foundation

\$10,000 - \$19,999

City of Manchester DCU For Kids Endowment for Health New Hampshire Children's Health Foundation The Fisher Cats Foundation

\$5,000 - \$9,999

Cheshire County City of Keene City of Nashua CMH Foundation Franklin P. & Arthur W. Perdue Foundation Lynnway Auto Nashua United Way SLC Holdings Town of Hollis Town of Hudson

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\$1,000 - \$2,499

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\$500 - \$999

Abner Taub & Liliane Sznvcer Adam and Madeleine Fishman Attorney's at Wescott Law Beekman Family Charitable Fund **Co-operative Insurance Companies** Cory Corkin Daniel and Elizabeth Heaney Denise Thomas Dennis and Jeri Bothamlev Donna Gaudet and Andrew J. Hosmer Doubletree by Hilton Manchester Downtown Eaton & Berube Insurance Joseph and Julie Bradley Keene Elm City Rotary Club Podmore Manufacturing

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Anthony and Noel Correnti Audrey and William Fitzgerald Benevity Community Impact - Liberty Mutua **Employee Contributions I** Blakleigh and Joseph Flaherty Christopher and Heather Bond Comcast Constant Comfort Heating and A/C Daniel & Tiffany Cohen Debra Macone Edward M.P. Smith Elise and Jeff Harnisch **Eversource Energy Foundation** Jessica and John Forrest Manchester Association of Police Supervisors Manchester Police Association

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Greater Lakes CAC - Belknap County

Kaitlin Martineau | Program Coordinator/Forensic Interviewer Sarah Potito | Family Support Specialist Andrew Wolff | Licensed Mental Heath Clinician







Cheshire County - Monadnock Region CAC

Carlos Agudelo | Program Coordinator/Forensic Interviewer Bob Collinsworth | Family Support Specialist /Forensic Interviewer

Hillsborough County CAC South

Jennifer Jones | Program Coordinator/Forensic Interviewer Gretchen Ricks | Family Support Specialist Lori Grant | Forensic Interviewer—Floater for HC North & South

Hillsborough County CAC North

Kaitlin

MK

Amy-Lynn Sullivan | Program Coordinator/Forensic Interviewer Melissa Oriani | Family Support Specialist



Lori

Nicole

Jen



Gretchen

Bob

The granite state children's alliance is fortunate to have strong relationships with several community partners who support our work.



Your generous support of our mission in 2021 will help child victims to heal, survive and thrive by:

- Increasing the availability of core CAC services
- Expanding on-site medical and mental health services at CACs
- Recognizing the significance of addressing youth with problematic sexualized behaviors



to donate, visit cac-nh.org